



Previously, an ERO review team would spend a full week or more onsite, working through documentation and holding hui. From Term 1, 2026, ERO reviews will **take place over two weeks**, with a mix of offsite and onsite activity. **He mahitahi te kaupapa.**

Under the updated approach, the review activity will be broken into two distinct phases:

Week 1: Offsite Activity (online)

ERO will work with Puna Reo whānau to:

- Reflect on the Puna Reo self-evaluation.
- Arrange hui with whānau and kaimahi to understand the operations, management, teaching, and learning within the Puna Reo.

Week 2: Onsite Activity (1 day only)

The onsite phase will focus on:

- Deepening understanding of the Puna Reo context, triangulating evidence, and citing documents where necessary.
- Observations.
- Analysis and synthesis, and whakahoki kōrero (sharing of findings)..

As with the current process: **the review activity will be supported by a pre-review hui (Whakamautai)** between the ERO review team and the Puna Reo kaimahi/whānau **at least two weeks prior** to arrange timings for hui during the online phase, and confirm a draft mahere for the 1-day onsite review.